

Woodland Lodges

Frequently Asked Questions

1. How can I contact a caretaker/ warden?

Repair services and advice can be obtained by contacting the caravan park reception on 01796 481263 or by stopping by.

2. How am I expected to leave the lodge at my departure?

Included in the rental you have paid is an allowance for a change-over clean and we expect to have to Hoover, mop, dust, wash and dry the linen, re-make the beds and check the inventory. In order to help us maintain a high standard for all our guests we ask you to do the following before you leave:

- Leave the toilets and baths clean
- Leave the kitchen, oven and hob clean
- Empty and clean fridges
- Empty all rubbish bins and remove rubbish to the bins outside
- Return all furniture to its original place – especially if you move beds
- Please leave a note of any breakages or malfunctioning items

3. What provision is there for additional cleaning services during the week?

A cleaning service during the week does not form part of the standard agreement. If you require additional help please contact the caravan park and we can confirm availability and cost.

4. What laundry services are provided?

We provide all linen and towels which will be fresh for your arrival. A requirement for further changes of linen during your stay would be an additional service and should be discussed well in advance of your arrival.

5. Can I arrive early?

Our cleaners only have a window between 10am and 4pm to clean and change the lodge. With advance warning it can be arranged for guests to drop off luggage at the lodge during the day if that is of significance.

6. Where do I get the key?

The keys are collected from Blair Castle Caravan Park.

7. What utensils / services will there be in the kitchen?

The kitchen is fully equipped to cook and cater for the capacity of the lodge. However, we cannot supply utensils / equipment for every taste, therefore please enquire in advance if there is a specific item which will be important to your stay.

8. Can I take dogs?

Due to the size and furnishings of the lodge we regret that dogs cannot be accommodated.

9. What entertainment facilities are there?

There is a TV (with Sky Free-sat connection), DVD and music system in the lodge.

10. Is there internet connection?

Not at the moment but you can use the internet café at the caravan park reception. Equally there is reasonable reception for mobile GPRS connection at the lodge from most operators (apart from Orange and 3).

11. Where are the nearest shops?

There is a shop in Blair Castle Caravan Park, which can supply most basic needs. Blair Atholl has two convenience shops, Pitlochry provides supermarket and chemist supplies, while Perth City is about 60 minutes drive.

12. Are there any further charges?

No, all services are included in the rate.

13. Is the lodge supplied from a private water source?

No, the lodge is supplied by mains water.

14. What is the lodge postcode?

The lodges do not have their own post code. The nearest post code is PH18 5SR.

Useful Phone Numbers

Caravan Park Reception (9am – 5pm)
Caravan Park Warden (Out of hours)

01796 481263
07876654039

Police/ Ambulance/ Fire - Emergencies	999
Police - Non emergency	03001112222
Doctors (Pilochry and minor injuries unit)	01796472558
NHS 24 (24 hour phone based medical service)	0845242424
Blair Atholl Garage	01796 481221
Tourist Information Centre	01796 472215
Blair Castle	01796 481207
Estate Office	01796 481355