

# BLAIR CASTLE WOODLAND LODGES

Terms & Conditions - 2010

## Booking Conditions

1. Our Woodland Lodges are available all year round.
2. Hire Period – 1 week or multiples thereof are from Friday to Friday. Short Breaks are available from Friday to Monday (3 nights) or Monday to Friday (4 nights)
3. Check in time is 4.00pm on the day of arrival. Check out time is 10.00am on the day of departure. Latest arrival time for Woodland Lodges is 9.00pm (July & August) and 6.00pm (all other months).
4. Blair Castle Woodland Lodges bookings are processed and administered through Blair Castle Caravan Park.
5. A booking is not valid until a fully completed booking form and appropriate payment has been received and confirmed by the Park.
6. Deposit required on booking – 50 % of total hire charge. The balance of all charges is payable 4 weeks prior to arrival. Any bookings made within 4 weeks of the arrival date must be paid in full.
7. All prices include v.a.t. at the prevailing rate.
8. After confirmation, each amendment to a booking (not a cancellation) is subject to a £5.00 administration fee.
9. Cancellation – Any cancellation of a booking, by the client, must be made in writing. We strongly advise that “Cancellation Insurance” be taken out as refunds cannot be given after a booking has been processed and confirmed.
10. Pillows, duvets, bed linen and towels are provided.
11. Sorry – no single sex groups or unsupervised young groups (under 21 years) – this is family friendly holiday accommodation.

## General Conditions

1. Authority for the conduct of the Woodland Lodge guests is vested in Atholl Estates Head of Visitor Services or their representative. In this connection, access may be refused to or removal required of any persons.
2. Visitors are required to report to the Reception at Blair Castle Caravan Park, to check in on arrival and check out on final departure.
3. Speed Limit - Strictly 5 mph (8km/h) for cars and bicycles, whilst driving in the immediate vicinity of the woodland lodges
4. Noise - All quiet by 11 pm – at all other times, noise should be kept to a minimum to avoid disturbance to other visitors.
5. Parking - A maximum of 2 cars is permitted beside each lodge.
6. Barbecues and Fires – Barbecues are permitted, but they must be of proper construction, the base of which must not come in to contact with the forest floor. Please ensure that coals are properly extinguished before placing in refuse bins. Open fires, of any nature, are strictly prohibited.
7. Dogs, or pets of any sort, are not permitted in the Woodland Lodges.
8. All visitors are asked to keep the lodges as clean and tidy as possible. Please do not leave taps running or put articles likely to cause obstructions into the basins, sinks or toilets.
9. Smoking is not permitted in any of the Woodland Lodges. If smoking outdoors, then please ensure that cigarettes are properly extinguished and disposed of carefully. This is particularly important during spells of dry weather when the forest floor could become a “fire risk” area.
10. Litter must always be placed in the refuse bins provided. The irresponsible discarding of litter, by any person, adult or child, will not be tolerated.
11. Hose-pipes – The use of hosepipes for washing cars is strictly prohibited.
12. All guests staying at Blair Castle Woodland Lodges will be entitled to free entry to the Blair Castle grounds and gardens for the duration of their stay, on days where Blair Castle is open to the public. Please collect your admission ticket from the Reception at Blair Castle Caravan Park.
13. Games - Visitors may use the play areas provided both at Blair Castle and Blair Castle Caravan Park. Please do not cause a disturbance by playing between lodges. Practise golf is not permitted on any part of the Caravan Park or Blair Castle grounds.
14. Laundry – Woodland Lodge guests are entitled to use the laundry facilities at Blair Castle Caravan Park. Outdoor washing lines are also provided on the Park as the hanging of clothes outside the Lodges is not permitted.
15. Children - Parents are responsible for providing all supervision of their children at all times.
16. Loss /Damage : Blair Castle Estate Ltd cannot accept responsibility for loss, theft or damage to any belongings, vehicle or its contents whilst holidaying in the woodland lodges, no matter how such loss or damage shall occur.
17. Services : Blair Castle Caravan Park cannot be held responsible for the failure of water, drainage or other mains services beyond our immediate control.
18. Breach of Booking Conditions: Blair Castle Estate Ltd reserves the right to refuse any booking or to ask any person to leave the Woodland Lodges. A refund of any outstanding fees paid will constitute full discharge of any obligations between the parties. However, any balance will not be refunded to guests who cause damage to the Woodland lodges or their contents.
19. If after your departure, we discover damage to the woodland lodges, or theft of items from the lodges, we will take full legal action to recover the value of the missing items, or to retrieve the costs incurred in repairing damage caused by your guests during your holiday.
20. You must report any problems with your lodge immediately to the Caravan Park reception or Caravan Park Duty Warden (Out of Hours). If, on arrival, your lodge is not serviced to an acceptable standard, please report any issues to the Caravan Park reception or Caravan Park Duty Warden immediately.
21. If, after your departure, the woodland lodge is in need of a deep clean, over and above the normal housekeeping service, we will charge you retrospectively for this service.
22. The Caravan Park Warden is there to assist Woodland Lodge Guests and help maintain a peaceful and safe environment for everyone. Failure to comply with a Warden's request, may result in the removal from the Woodland Lodges (in conjunction with the Police, where necessary) of any persons or vehicle.
23. Dangerous Items – you may not bring or use any shotgun, knife, firearm, air weapon, archery equipment, illegal substances or similar item on Atholl Estates under any circumstances.
24. Confirmation of a booking for a Blair Castle Woodland Lodge, explicitly implies acceptance of all Terms and Conditions as set out on this page and any other terms and conditions referred to where necessary during the course of your holiday.